



Michigan Supreme Court

State Court Administrative Office

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Trial Court Performance Measures Committee Implementation Plan

September 2015

Performance Measures

Performance measures are a powerful management tool. They can be used as a catalyst for change and are an effective way to recognize staff and inform funding units. We need performance measures to tell our success stories, provide accountability, and achieve our shared vision of public service.

Trial Court Performance Measures Committee

The trial court performance measures committee is charged with:

- promoting the use of valid and reliable performance measures by the trial courts,
- promoting dialogue regarding court performance and data sharing between each court and its funding unit, and
- developing and implementing strategies to accomplish these objectives.¹

Adopted Performance Measures

Timeliness Data (Case Age Disposition Rates) (2012)

Caseload Pending Over 100 Percent (2012)

Child Support Rates (2013)

Clearance Rates (2013)

Public Satisfaction Survey (2013)

Recidivism Rates for Sobriety and Drug Courts (2013)

Collections Program Compliance (2015)

Americans with Disabilities Act (ADA) (2015)

Performance Measures in Development

The following performance measures are currently being explored and/or piloted:²

Budgeting

Juror Utilization Rate

Probation Services Programs

Employee Satisfaction Survey

They may or may not be adopted at a future date. In early 2016 the Trial Court Performance Measures Committee will review the results of the pilots and recommend which of the piloted measures should be implemented, along with the appropriate time frames for implementation.

¹The "Trial Court Performance Measures Committee Guiding Principles" is available at <http://courts.mi.gov/Administration/admin/op/performance/Documents/GuidingPrinciples.pdf>.

² If your court is interested in piloting a new measure, please contact Jennifer Warner at warnerj@courts.mi.gov.